## CowTech, LLC Shipping Terms and Conditions

While we try to ship within 2 days after purchase, CowTech reserves a 3-5 day handling period in some circumstances. We will ship to the address provided by the customer. Unfortunately, we are not able to verify accuracy of international addresses. If CowTech ships to an address other than the one provided by the customer, we will immediately dispatch a replacement product to the correct address. If USPS makes a mistake in delivery, it will be at the discretion of CowTech whether to cover the cost of re-shipping the package or not. In most other circumstances the customer will be responsible for covering the cost of re-shipping and/or replacing the product. These include but are not limited to the following scenarios: The customer makes a mistake inputting the address, USPS tracking shows delivery at the proper address but the customer hasn’t seen the package, or customs from the recipient’s company rejects the package. In many of these circumstances, the customer will be able to apply for a $50 insurance claim from USPS. Unless told otherwise, CowTech ships all packages “carrier leave if no response”.

CowTech, LLC reserves the right to refuse shipment and refund any purchase for any reason.

# Warranty and Return Statement

We guarantee all of our products against manufacturer defects or breakage/failure during normal use for a period of 1 year after purchase. We stand behind all of our products, so the customer isn’t totally satisfied with an order, they can ship it back to us for a refund, less the original shipping cost and 20% restocking fee.